



NEWS

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Allstate Offers Auto Repair and Maintenance Service with Openbay

Innovative solution provides greater convenience to customers

NORTHBROOK, Ill. (May 17, 2016) – With a continued focus on improving the customer experience by introducing innovative products and services, Allstate has teamed up with Openbay, an online marketplace for non-collision auto-repair and maintenance services, to help consumers with a faster and more efficient way to service their vehicles. The service is now available via Allstate.com, the Allstate Mobile app's 'My Rides' section, and the Drivewise app. Consumers have access to a national network of service centers, including dealerships participating in the Allstate Dealer Agency program, to schedule anything from an engine overhaul, to a new set of tires, to an oil change.

Allstate provides value at every stage of vehicle ownership, from purchasing the vehicle to insuring it. Now together with Openbay, Allstate is offering the information consumers need to make vehicle repair and maintenance decisions by providing multiple quotes from local service centers, including dealerships, and information to make their selection based on distance, customer reviews, pricing, and warranties. Openbay also maintains digital service records for future access and sends customers reminders of manufacturer-recommended service intervals.

“Well maintained vehicles make the road safer for everyone. Consumers consistently indicate that identifying a quality auto-repair facility is a major pain point, which may serve as a deterrent to regular maintenance and repairs. Integrating with Openbay enables Allstate to ease the burden of comparing and booking vehicle service,” said Gary Hallgren, Allstate Connected Car President. “This is another example of services we’re delivering that go beyond what people might expect to receive from an insurance company. Through our mobile apps, customers can also access helpful resources such as information on vehicle recalls, where to find low gas prices in the area and parking reminders.”

“A massive and growing market of older vehicles continues to dominate U.S. roadways. Quality parts, quality service, and a willingness by the consumer to invest in repair and maintenance services are all playing a key role in this trend,” said Rob Infantino, founder and CEO of Openbay. “Consumers realize that regular maintenance and timely repairs will extend the life of

their vehicles. Allstate and Openbay are helping consumers along this path by connecting them with local automotive services centers.”

The Allstate Mobile app and Drivewise apps are available for free download in the iTunes App Store or Google Play. For more information about all of the company's available mobile tools, please visit: www.allstate.com/mobile.

[The Allstate Corporation](#) (NYSE: ALL) is the nation’s largest publicly held personal lines insurer, protecting approximately 16 million households from life’s uncertainties through auto, home, [life](#) and other insurance offered through its [Allstate](#), [Esurance](#), [Encompass](#) and [Answer Financial](#) brand names. Now celebrating its 85th anniversary as an insurer, Allstate is widely known through the slogan “You’re In [Good Hands](#) With Allstate®.” The Allstate brand’s network of small businesses offers auto, home, life and retirement products and services to customers in the United States and Canada. In 2015, The Allstate Foundation, Allstate, its employees and agency owners gave \$36 million to [support local communities](#). Allstate employees and agency owners donated 230,000 hours of service across the country.

[Openbay](#) is an online marketplace transforming the auto-repair experience for consumers, and the way that service providers acquire and service customers. Openbay is headquartered in Cambridge, MA, is privately held and its investors include GV (formerly Google Ventures), a16z seed, Boston Seed Capital, Stage 1 Ventures and several individual investors.

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