



Terms and Conditions

Updated: July 8, 2019

Qualification

Benefits of the Openbay/Lyft Driver Service & Maintenance program (“Openbay Lyft Driver Program”) are limited to Current, Approved Lyft drivers in pilot markets. **To qualify, a Current, Approved Lyft driver must register with Openbay at [Openbay.com](https://openbay.com) and link their Lyft account (a “Linked Account”).**

Openbay Lyft Driver Program

- Packaged services:
 - Current, Approved Lyft drivers with a Linked Account may be eligible for automotive service packages at special, pre-negotiated prices. Package eligibility is determined based on the vehicle to be serviced (see vehicle eligibility below).
 - Openbay is responsible for delivering automotive services at the agreed upon pricing, as indicated in a Lyft driver’s Openbay account.
- Labor rates:
 - Special labor rates will be made available to Current, Approved Lyft drivers with a Linked Account for services booked and completed through the Openbay platform.
 - Labor rate pricing does not include any local taxes, where applicable.
- Driver eligibility:
 - To take advantage of program pricing, you must be a Current, Approved Lyft driver both at the time you book service and at the time your service is completed.
 - If Openbay and/or Lyft, in their discretion, determines that you were not a Current, Approved Lyft driver when you booked service, Openbay may cancel your service request.
 - If Openbay and/or Lyft, in their discretion, determines that you were not a Current, Approved Lyft driver at the time service was performed, Openbay will charge you for the difference between the Lyft Package Pricing and/or Labor Rates you booked and the automotive service provider’s standard market rate.
- Vehicle eligibility:
 - Specific vehicles are eligible for special Lyft Package Pricing and Labor Rates. More information on vehicle eligibility can be found [HERE: **Vehicle Eligibility**](#)
 - Only the vehicles you use for Lyft rides are eligible for Lyft Package Pricing and

Labor Rates.

Openbay Terms of Service

Lyft drivers using the Openbay platform as participants in the Openbay Lyft Driver Program agree to comply with, and be bound by, Openbay's Terms of Service: [Openbay Terms of Service](#)

Openbay Guarantee

Openbay hand selects each of its automotive service providers for the Openbay marketplace. Similar to other market leading marketplaces, Openbay offers a “peace-of-mind guarantee” when services are booked and completed on the Openbay platform. Details of the Openbay Guarantee can be found here: [Openbay Guarantee](#)

Openbay Privacy Policy

The following policy explains how Openbay collects, uses and disseminates information obtained from or about you as a user of the Service. Capitalized terms used herein without definition will have the same meanings as defined in the Terms of Service applicable to the Service, which is listed above (Openbay Terms of Service): [Openbay Privacy Policy](#)

Registered Trademarks

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